

Stakeholder engagement



Shareholders and investors

- Disclosure of relevant financial and non-financial information
- Participation in Russian and international investment conferences
- Regularly hosting Capital Markets Days
- Organising site visits
- Day-to-day and ad-hoc engagement

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Employees

- Direct engagement of dedicated Board members
- Development of safety culture
- Regular educational programmes to develop employees' professional skills
- Regular interaction with trade unions
- Internal portal for employees
- Annual employee engagement survey
- Corporate newspapers
- Hotline

Read more on pages 77, 90



Customers

- Regularly monitoring customer satisfaction levels
- Meetings and feedback sessions with clients and EVRAZ management
- Electronic platform for clients
- Site visits to production assets

Read more on pages 46, 54, 56, 64

EVRAZ uses various communication channels in order to be sure that our stakeholder engagement approach covers all the stakeholder groups and facilitates two-way communication and feedback



Suppliers and contractors

- Discussions with potential suppliers
- Electronic platform for suppliers
- Educational programmes for contractors to ensure high level of workplace safety

Read more at p. 49, 59, 67

Our goal

To build honest and supportive relationships with all stakeholders on our path towards sustainable development



Local communities

- Implementing various social, infrastructural and environmental projects based on local communities' needs
- Organising social events for populations of regions where EVRAZ operates
- Holding direct dialogues with local communities

Read more on page 96



Media

- Hosting regular press conferences
- Supporting and initiating mutual communication projects
- Supporting regional TV channels and newspapers
- Organising site visits
- Day-to-day and ad-hoc engagement

Read more on page 101



Government and regulatory authorities

- Regular meetings with representatives of government and regulatory authorities at federal, regional and local levels
- Disclosure of information concerning EVRAZ social, economic and environmental performance
- Agreements on regional socio-economic development

Read more on page 96



Industry organisations

- Organising and participating in conferences as well as other industry events
- Initiating and supporting various social, economic, educational and environmental projects

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